

Jawahar Lal Nehru Govt. College Haripur (Manali)

District Kullu (H.P.) 175136



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Grievance Redressal Mechanism

Providing a cordial and harmonious conducive environment for learning is one of the topmost priorities of the college. Students face various problems that need to be addressed. For the redressing these problems, various committees are formed in every session that are committed to look into the grievances and sort them out.

1. Academic Grievances

In case of any issues related to non-declaration of final results due to any discrepancy in uploading of CCA awards, the students give applications to the COE. The awards are verified in COE office and grievances are sorted out at the earliest and the record is maintained. The answer scripts of the mid-term tests are kept safely with COE so that in case of any discrepancy or doubt they can be again shown to the students.

2. Non Academic Grievances

Various committees are formed for the redressal of non academic grievances:

1. Grievances redressal committee
2. Committee for welfare of ST/SC/OBC/Minorities and Divyangjan
3. Internal Complaint Committee Against Sexual Harassment and Gender Discrimination
4. Women Cell/Gender Sensitization Committee
5. Anti Ragging Committee
6. Discipline Committee

Students can voice their grievances through CSCA members, hostel representatives, complaint boxes, the web portal on the college website and complaint registers kept in the office of the Superintendent. Students' grievances related to discipline, administration, infrastructural facilities, library, hostel and canteen facilities etc are resolved by the Grievances Redressal Committee with the assistance of other committees constituted for respective purposes.

Any student or employee of the institution can report incidents of sexual harassment and gender discrimination to the Internal Complaint Committee against Sexual Harassment. Other complaints

related to caste discrimination or harassment faced by any minorities and divyangjan can be made in person or in writing. Students can also register the complaints through the link given for grievance redressal on the home page of college website. Students after logging in to their accounts can have the access to the link for filing the complaint/ grievances. The complainant will be treated with sensitivity & handled in a confidential manner to the extent it is possible. Steps will be taken to ensure protection of the complainant from further harassment.


Principal
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Distt. Kullu (H.P.)-175136